

Enquiry Trace Form - Preview

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|---|--|----------------------------|---|
| Enquiry: 1789303 | Logged by: Verint CRM Connector | on 28/06/2024 09:58 | |
| Service: Roads General | Classification: Request for service | | |
| Subject: Road: Defective / Damaged | | | |
| Desc.: | | | |
| Site: Stenhouse Mill Lane (7903311), Stenhouse, Edinburgh, City of Edinburgh | | | |
| Site Address: Stenhouse Mill Lane | Area: South West Locality | | |
| Location: There is a sinkhole on the Stenhouse to Longstone Burnside walkway near the Longstone end and has been there for at least three weeks. There are no signs at either end of the walkway to let us know this sinkhole is there and I use this walkway regularly and have had to walk back to Stenhouse each time [REDACTED] [REDACTED] The barriers round the hole have fallen into the hole and also lying flat and this is extremely dangerous. Thanks [REDACTED] | Ward: 07-Sighthill/Gorgie | | |
| Customer: 1776687 | Time: 28/06/2024 09:58 | Method: Web | |
| Name: Anon Anon | Email: [REDACTED] | | |
| Address: | | | |
| Current Status: | | | |
| No. Effective | Status | Officer | |
| 5 05/07/2024 10:03:54 | Issue Already Reported | [REDACTED] | |
| Status history: | | | |
| No. Effective | Status | Officer | Notes |
| 4 04/07/2024 12:32 | Enquiry Raised | [REDACTED] | Email received - Reference number: 101002527347 regarding sinkhole on Stenhouse to Longstone pathway I reported last week. I was very pleased to see that there is now clear markings in white paint on the pathway giving diversion directions to avoid the sinkhole. Thank you very much. [REDACTED] |
| 3 30/06/2024 10:48 | Issue Already Reported | [REDACTED] | Footpath closed. Passed to relevant department previously |
| 2 29/06/2024 08:31 | Enquiry Raised | [REDACTED] | |
| 1 28/06/2024 09:58 | Enquiry Raised | [REDACTED] | |

Revised Status:

Name : Signed : Date : Time :